SOCIAL MEDIA MASTERY CERTIFICATE IV IN BUSINESS (BSB40215)





caring, flexible, professional

The **Social Media Mastery Certificate IV in Business** course is designed for those who see the potential of engaging with consumers to build a loyal business following. Participants will be taken step-by-step through the social media marketing landscape, and will learn how to:



- Promote and grow a business using free online tools,
- Boost sales and sell products and services online,
- Create valuable long-term relationships with customers,
- Build strong online communities,
- Get feedback from these online communities to help refine and develop business ideas and developments,
- Create an influential digital footprint, and effectively market online,
- Receive a higher level of traffic to your website,
- Promote and grow employment or business opportunities.

Participants will finish the qualification with practical templates and a complete custom made strategy to meet commercial or career goals.

Career Opportunities

Possible job titles relevant to this qualification include:

- · Social and digital advertising
- Online customer service
- Data Analysis
- Accounts Clerk
- Content producer (video, written, graphics)
- Marketing Coordinator
- Digital Public Relations

Entry Requirements

Basic computer, social media skills and access to a computer, internet and printer. Students need to have adequate literacy and numeracy skills.

Course Pathway

This qualification is designed for individuals seeking a pathway into:

- BSB50215 Diploma of Business,
- BSB52415 Diploma of Marketing and Communication
- or other Diploma qualifications

Course structure

Successful completion of this course requires the fulfilment of 13 units of study: 2 core units and 11 elective units.

	CODE	DESCRIPTION	TYPE
1	BSBWHS401	Implement and monitor WHS policies, procedures	Core
		and programs to meet legislative requirements	
2	BSBREL401	Establish networks	
3	BSBREL402	Build client relationships and business networks	
4	BSBMKG412	Conduct e-marketing communications	
5	BSBEBU401	Review and maintain a website	
6	BSBCUS403	Implement customer service standards	
7	BSBADM409	Coordinate business resources	
8	BSBMKG413	Promote products and services	
9	BSBMKG414	Undertake marketing activities	
10	BSBADV507	Develop a media plan	

Assessments

Competency based training is concerned with assisting people to achieve specific competencies which are required in the workplace. This course has been designed to meet the particular skills and knowledge appropriate to this vocational area. A student will be assessed by performing set tasks at specified standards, under prescribed conditions.

Sutherland Training is here to support you through your learning. Classes are kept to a maximum of 25 to ensure that you get maximum attention and support through your course.

Course delivery information

Student	Early bird \$2200
	Full Fee \$2456 (payment plans are available)
Locations:	Online + a three day bootcamp at various locations.
Locations:	Check out website for details www.socialmediabootcamp.net.au
Duration:	14 weeks
Start dates:	Please see our website for all upcoming dates
Start dates:	www.socialmediabootcamp.net.au
Course capacity:	25 students per class
Delivery method:	Mixed mode – <u>face-to-face</u> , <u>online</u> and <u>self-study</u>

Enrolment process

If you would like to enrol on our next Social Media Mastery **Certificate IV in Business** course or need further information, please head to our website at www.socialmediabootcamp.net.au, contact us on **07 5441 6605** or via email at upskillme@socialmediamastery.com.au

We look forward to hearing from you.

